

TERICIA RICKETTS

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Education

Bachelor of Science: Information Science

University of South Florida (USF) - Tampa, FL

- Concentration: Data Science & Analytics

Professional Summary

Analytical Business Intelligence professional with a concentration in Data Science & Analytics and hands-on experience in performance reporting, data validation, and trend analysis. Skilled in SQL, Excel (advanced), and statistical modeling, with a strong ability to translate complex datasets into clear, actionable insights. Experienced in developing structured reporting tools, evaluating data accuracy, and supporting operational decision-making in multi-functional environments.

Skills

SQL | Microsoft Excel (Pivot Tables, Lookups) | Python | R | Tableau | KPI & Trend Analysis | Data Cleaning

Tools & Technologies

SQL (JOINS, Aggregations), Microsoft Excel (Pivot Tables, Lookup Functions), Python, R, Tableau

Experience

Administrative Assistant / IT Assistant — HUG

- Managed and validated digital records, cleaned and structured datasets to improve reporting efficiency, and maintained data accuracy across internal systems.

Engineering Lab Project Lead — University of South Florida

- Led a 3–5 team in structured data collection and performance analysis initiatives.
- Analyzed multi-trial datasets to identify trends and process gaps, improving result consistency and delivering structured reports